

Food services – food parcels, hot meals, shopping, delivery and collection

National Food Parcels for the clinically extremely vulnerable (shielding) stopped on the 31st July. If an individual cannot undertake their own shopping alternative services can be found in the table below

Households with internet access and who can afford to pay for their shopping, but who are vulnerable or need to self-isolate, can request a priority supermarket delivery slot by calling the Council team on 313131. It is possible for slots to be allocated to family members who can shop on behalf of the vulnerable person.

Some supermarkets are also offering telephone orders for those who do not have access to the internet:

Aldi-

- Volunteer gift cards for set amounts <https://vouchers.aldi.co.uk/>

Asda-

- Volunteer gift card re-loadable online <https://cards.asda.com/volunteer>
- Asda currently offering a fruit and veg box available £18 - <https://foodboxes.asda.com/> Nationwide with the exception of Highlands, Scottish Islands & Northern Ireland

Co-op-

- Volunteer shopping card bought over phone (08000 294 592)

Marks & Spencer-

- Volunteer gift cards for set amounts <https://www.marksandspencer.com/we-re-all-in-this-together-volunteer-e-gift-card/p/gcp60282075>

Morrison's have several options-

- Regular gift cards, with the option of ordering a physical gift card to be sent to the volunteer's address <https://www.morrisonscorporate.com/media-centre/corporate-news/volunteer-buying-your-groceries-send-them-an-egift-or-gift-card/>
- Morrison's Doorstep Delivery Service - A service that enables vulnerable and elderly residents to phone and order up to 47 essential food/product items.
- The order will take 24 hours to process and will be delivered by Morrison's staff.

- Contactless payment is made on delivery.
- There is no delivery charge for this service.
- Call 0345 611 6111 and select option 5 to place your order.
- Any order placed before 5pm Morrison's will aim to deliver the next day. In order to use this service, you must live within 10 miles of a Morrison's store
- <https://my.morrisons.com/doorstepdeliveries/> for more information.
- Everyday Boxes; <https://www.morrisons.com/food-boxes/boxes/everyday-boxes/all-boxes>
- Call 0345 611 6111, option 4
- Delivered by DPD
- Card payment on phone
- Call before 3pm for next day delivery.
- Online – www.morrisons.com or via Deliveroo Food box delivery service is country-wide
- Regular delivery available within 10 mile radius of stores
- All box prices include next day delivery.

Sainsbury's-

- Volunteer gift cards for set amounts <https://sainsburysgiftcard.co.uk/>
- For vulnerable customers who have been offered a priority slot and are unable to place their order online, Sainsbury's are offering a telephone ordering service. For customers who are vulnerable and registered with Sainsbury's via the Shielding Service call 0800 917 8557 to access this service. The general telephone order number for all other customers is 0800 328 1700

Tesco-

- Volunteer gift cards for set amounts <https://www.tescogiftcards.com/>

NHS Volunteer Responders scheme –

- <https://volunteering.royalvoluntaryservice.org.uk/nhs-volunteer-responders>, telephone 0808 196 3646 can arrange to undertake a shopping pick up.